

Voluntary Product Accessibility Template® (VPAT®)
Dell Accessibility Conformance Report
Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: [Dell OptiPlex Tower \(3000, 5000, 7000\)](#)

Report Date: [March 2022](#)

Product Description: [Tower Desktop](#)

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Notes: [This is a Hardware Only VPAT](#)

Evaluation Methods Used:

- [Testing is based on general product knowledge](#)
- [Testing with assistive technologies, including screen readers, magnifiers, etc.](#)
- [If Windows OS, Ease of Access Center assistive technologies may be used.](#)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
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Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: This is a HW only VPAT, WCAG Level A Table Removed as Not Applicable

Table 2: Success Criteria, Level AA

Notes: This is a HW only VPAT, WCAG Level AA Table Removed as Not Applicable

Table 3: Success Criteria, Level AAA

Notes: This is a HW only VPAT, WCAG Level AAA Table Removed as Not Applicable

Revised Section 508 Report

Notes: Chapter 5 SW Table within Section 508 is removed due to HW only VPAT

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	This product can be used without sight. It has industry standard ports. Power button, and ports are all tactilely discernible. This product does not have an attached keyboard or display, or mouse, but ports can accommodate adding them.
302.2 With Limited Vision	Supports	This product can be used without sight. It has industry standard ports. Power button, and ports are all tactilely discernible. This product does not have an attached keyboard or display, or mouse, but ports can accommodate adding them.
302.3 Without Perception of Color	Supports	This product does not rely on color
302.4 Without Hearing	Supports	This product can be used without hearing
302.5 With Limited Hearing	Supports	This product can be used with limited hearing
302.6 Without Speech	Supports	This product can be used without speech
302.7 With Limited Manipulation	Supports	This product can be used with limited manipulation. This product has industry standard ports and is meant to be stationary.
302.8 With Limited Reach and Strength	Supports	This product is meant to be stationary, but is small enough that the end user can place the unit to accommodate reach and strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Supports has been deemed the evaluation level, as long as the end user has a basic understanding of Computer equipment.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	This product is not deemed to have closed functionality
402.2.2 Transactional Outputs	Not Applicable	This product is not deemed to have closed functionality
402.2.3 Speech Delivery Type and Coordination	Not Applicable	This product is not deemed to have closed functionality
402.2.4 User Control	Not Applicable	This product is not deemed to have closed functionality
402.2.5 Braille Instructions	Not Applicable	This product is not deemed to have closed functionality
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	This product is not deemed to have closed functionality. The computer has a headphone jack, and volume can be adjusted via the Windows OS Sound, or with headset volume control buttons as applicable
402.3.2 Non-private Listening	Not Applicable	This product is not deemed to have closed functionality. The speakers within the computer only increased the volume to a maximum of 57db, with average more in the range of 36-45dB when using screen reader on 100%. The Windows OS does allow for sound to be adjusted. The Computer will host external speakers that were able to reach 65dB
402.4 Characters on Display Screens	Not Applicable	This product is not deemed to have closed functionality
402.5 Characters on Variable Message Signs	Not Applicable	This product is not deemed to have closed functionalityN

Criteria	Conformance Level	Remarks and Explanations
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	There were no Biometrics in the Computer which was reviewed
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	This product does not interfere with user preferences when transmitting information
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	The same degree of privacy is provided to all end users.
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	This product has industry standard ports
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Partially Supports	This product reviewed only has two controls 1) the Power Button, 2) the DVDRW button. The power button has a white line on a black tactilely discernible button which also lights up when the product is on. The DVDRW button has no contrast on the button itself, it is black and tactilely discernible. There are no other keys or buttons associated to this product, however it will permit external keyboard and mouse to be used
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	The Power Button, and DVDRW buttons are tactilely discernible, and can be touched without activation. This product will host an external keyboard and mouse, however this VPAT does not included those external items
407.3.2 Alphabetic Keys	Not Applicable	This product does not have a keyboard. An external USB or Wireless keyboard of the end user's choosing can be connected to the product
407.3.3 Numeric Keys	Not Applicable	This product does not have a keyboard. An external USB or Wireless keyboard of

Criteria	Conformance Level	Remarks and Explanations
		the end user's choosing can be connected to the product
407.4 Key Repeat	Not Applicable	This product does not have a keyboard. An external USB or Wireless keyboard of the end user's choosing can be connected to the product
407.5 Timed Response	Supports	This product does not mandate a timed response.
407.6 Operation	Supports	There is a least one mode of operation of using this product with one hand and does not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts is < 5 pounds (22.2 N) maximum.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	This product did not have any ticket, fare cards or key cards. There is a smart card reader for reading flash memory
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.1.1 Vertical Plane for Side Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.1.2 Vertical Plane for Forward Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.2 Side Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.2.1 Unobstructed Side Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement

Criteria	Conformance Level	Remarks and Explanations
407.8.2.2 Obstructed Side Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.3 Forward Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.3.1 Unobstructed Forward Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.3.2 Obstructed Forward Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supports	The placement of this product is up to the end user. This product is meant to be stationary but the end user can determine placement
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	This product is a tower computer and does not have a display. It will host an external display
408.3 Flashing	Not Applicable	This product is a tower computer and does not have a display. It will host an external display
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Does not support	This product has two status indicators it is the light that comes on with the power button, and the light that comes on the DVDRW drive. There was no sound and status could not be determined via touch

Criteria	Conformance Level	Remarks and Explanations
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	Color is not the only means of conveying information
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	Audible sounds are not the only means of conveying information
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<i>412.2 Volume Gain</i>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This product HW is not designed as a telephone
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	This product HW is not designed as a telephone
<i>412.3 Interference Reduction and Magnetic Coupling</i>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	This product HW is not designed as a telephone
412.3.2 Wireline Handsets	Not Applicable	This product HW is not designed as a telephone
412.4 Digital Encoding of Speech	Not Applicable	This product HW is not designed as a telephone
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	This product HW is not designed as a telephone
412.7 Video Communication	Not Applicable	This product HW is not designed as a telephone
<i>412.8 Legacy TTY Support</i>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	This product HW is not designed as a telephone
412.8.2 Voice and Hearing Carry Over	Not Applicable	This product HW is not designed as a telephone
412.8.3 Signal Compatibility	Not Applicable	This product HW is not designed as a telephone
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	This product HW is not designed as a telephone
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	This product does not have a decoder
413.1.2 Pass-Through of Closed Caption Data	Supports	This product will pass through video with

Criteria	Conformance Level	Remarks and Explanations
		closed caption data. Note this product would be dependent on the OS for this function. Dell defers to the OS Manufacturer. For level supports Dell had a Windows OS on the computer
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	This product does not have a TV tuner
414.1.2 Other ICT	Supports	This product will pass through audio descriptions. Note this product would be dependent on the OS for this function. Dell defers to the OS Manufacturer. For level supports Dell had a Windows OS on the computer
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	This product does not have caption controls
415.1.2 Audio Description Controls	Not Applicable	This product does not have audio description controls

Chapter 5: [Software](#)

Notes: Table Removed due to HW only VPAT

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>601.1 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Documentation does not include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology as this product does not have any accessibility features
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	In lieu of electronic documents alternate formats usable by individuals with

Criteria	Conformance Level	Remarks and Explanations
		disabilities can be provided upon request
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	This product does not have any accessibility and compatibility features
603.3 Accommodation of Communication Needs	Supports	Dell has live chat, TTY, Telephone, contact us to help all individuals with communication

Legal Disclaimer (Dell)

This VPAT is for information purposes only. The information contained in this VPAT represents Dell Technologies view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of Dell, and Dell cannot guarantee the accuracy of any information presented after the date of publication. Dell makes no warranties, express or implied.

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

Dell defers third party applications and third party OS that could be placed on this product to the third party supplier/manufacturer